
Your Trusted Partner in Risk Management

Learn how we support organisations globally →

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The next decade will redefine global security as geopolitical tensions, rapid technological evolution, and complex threat vectors reshape the risk landscape.

Traditional operational risks will persist, but the fusion of cyber and physical threats, AI-driven warfare, and emerging technologies will demand a more adaptive, intelligence-led approach.

At Solace Global, we are at the forefront of this transformation—integrating advanced technology with expert human insight to anticipate and exceed expectations.

As a strategic partner, we empower organisations to navigate uncertainty with confidence, clarity, and resilience, ensuring they are prepared for both today’s challenges and tomorrow’s opportunities.

Emily Roberts
Managing Director
Solace Global Risk

Building resilience together

Human Approach

People-First Mentality

People are at the heart of everything we do. Our people-first approach ensures that every service we provide is designed with safety, well-being, and confidence in mind.

Whether through risk assessments or crisis response, we believe that genuine care, respect, and integrity drive the best outcomes - helping individuals and organisations operate with assurance in any environment.

Global Capacity

Personal and Tailored Approach

As part of Global Guardian, we combine global reach with a personal, context-driven approach. Every organisation’s risk exposure and duty of care needs differ, so our teams move quickly to understand the environment and shape the right response.

With specialist expertise and timely, actionable intelligence, we deliver protection that aligns to each mission, adapts as conditions change, and keeps people safe wherever they operate.

Diverse Skill Sets

United by Collaboration

Our strength is our diverse team, bringing unique skills and perspectives to solve complex challenges. This diversity fosters innovation and better outcomes, built on a foundation of collaboration, respect, and trust.

With specialist knowledge across intelligence, security, and crisis management, we provide expert guidance and support to help our clients navigate any situation with confidence.

Core Services

Anticipate

Intelligence
Pre-travel Advisories
Bespoke Reports

Through detailed pre-travel advisories, risk assessments, and bespoke reports, we provide clarity in complex environments. Our intelligence is powered by experts who monitor and analyse global threats, arming you with actionable insights. Whether through geopolitical shifts or evolving operational risks, by identifying potential challenges before they arise, we enable informed decision-making that enhances resilience and reduces vulnerabilities.

Protect

Journey Management
Executive Protection
Secure Transportation

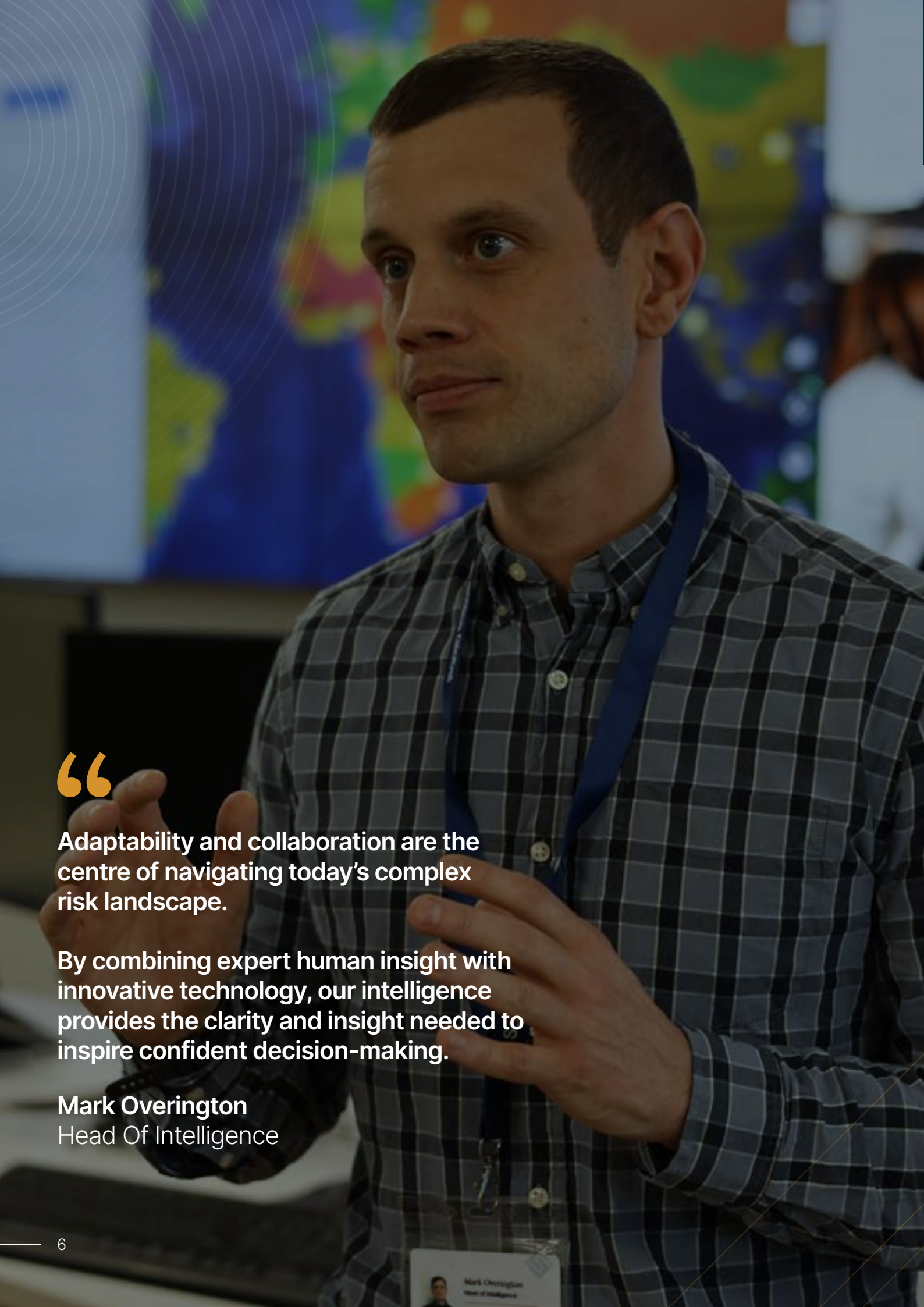
Our journey management and executive protection services are designed to provide secure, controlled, and discreet movement for individuals and teams, regardless of the destination or risk level. Supported by 24/7 monitoring from our Global Security Operations Centre (GSOC), we ensure constant vigilance and rapid response. Our trusted security professionals, advanced tracking technologies, and tailored planning processes create seamless operations that prioritise safety and efficiency.

Respond & Recover

Crisis Management
Emergency Evacuation
Medical Repatriation

Our crisis management services are built to provide swift, effective support when it's needed most. From evacuations during natural disasters to security-led extractions from conflict zones, we respond with precision, leveraging our global network of experts and resources. Backed by Solace Secure, our unified medical and security solutions streamline complex responses, giving you the confidence to face any crisis with assurance and clarity.





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Adaptability and collaboration are the centre of navigating today’s complex risk landscape.

By combining expert human insight with innovative technology, our intelligence provides the clarity and insight needed to inspire confident decision-making.

Mark Overington
Head Of Intelligence

Intelligence & Advisory

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We are a challenging client, but Solace Global are central to our security program.

Global Technology Company

Intelligence Services

Our intelligence services provide actionable insights to help you navigate complex global risks with confidence. Combining open-source intelligence (OSINT), human intelligence (HUMINT), and analytics tools, we deliver tailored reports that anticipate emerging threats and guide strategic planning. From geopolitical shifts to operational risks, our forward-looking approach ensures you stay informed, prepared, and ready to act.

Round-the-Clock Monitoring

Our response team operates 24/7, analysing global events and delivering real-time updates to keep you informed and prepared for any emerging risks.

Tailored Insights for Diverse Sectors

We support corporations, governments, NGOs, and private clients, providing bespoke intelligence solutions that address unique operational challenges and requirements.

Powering Strategic Decisions

Our intelligence services enhance your decision-making by identifying risks early, offering actionable insights, and enabling you to plan confidently in dynamic environments.

Alerting

- ISO 27001 Certified Platform
- Real-Time Alerting
- In-Depth Country Risk Reports
- Push Notifications Based On Location Input
- 24-Hour Technical Support

Alert+

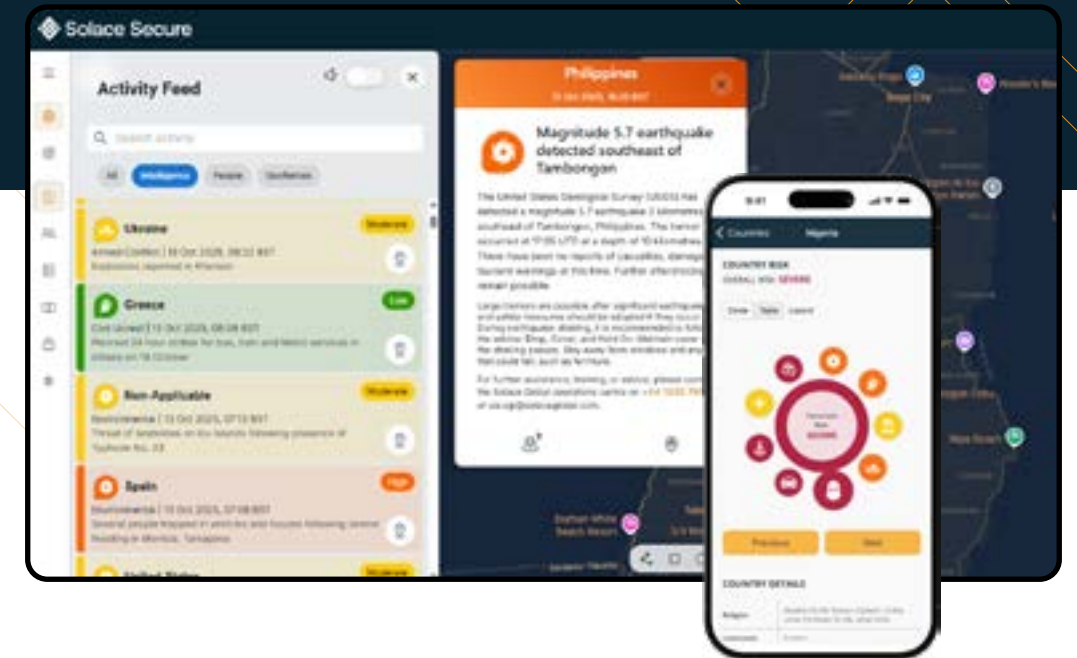
- An Expanded Alert+ Due To Strategic Relevance

Pre-Travel Advisory

- Detailed Briefing Before Travel
- Country-Specific Insights
- Political Stability
- Health Concerns
- Environmental Risks
- Crime Levels
- Cultural Considerations
- Emerging Threats
- Entry Requirements
- Risk Assessments (T1/2)
- Strategic Deep Dive
- Velocity & Trigger Reporting
- Advisory

Solace Secure

Global Security & Travel Risk Management Software



Key Features

Real-Time Global Intelligence Alerts

Traveller Itinerary Tracking

Live Location

Travel Agency Connection

Automated Pre-Travel Briefings

3 Pre-Travel Advisories per year

Country Risk Reports & Risk Matrix

Intelligence Advisories

Geofencing Capability

Facility & Asset Mapping

2-Way Mass Communications Tool

24/7 GSOC Assistance







SOS Functionality to Response Team

Overwatch Enhanced Monitoring

Automated Reporting and Analysis

Technical Support

An intuitive and easy to navigate risk management platform: The system supports your duty of care, reduces your exposure to risk, and enables rapid crisis response. Designed with both end users and risk managers in mind, a wide range of features and automations make daily risk management tasks effortless.

-  **24 Hour Assistance**
From Global Security Operations Centre
-  **ISO 27001**
Accredited for Optimal Data Security
-  **83 NPS® score**
Rated Excellent by Our Customers
-  **Onboarding, On Us**
Setting You Up For Success
-  **Easy Integration**
With Leading Travel Management Platforms
-  **99% Client Retention**
Built on Lasting Trust

Solace Secure Packages

User-Friendly Software

Simplify travel risk management with a user-friendly platform designed for effortless navigation.

24-Hour Security Team

Access expert assistance anytime with around-the-clock support from our Global Security Operations Centre.

Seamless Onboarding

Quickly integrate our solution with your systems using a smooth and efficient onboarding process.

Three levels of protection to fit your security requirements.

Lite

Solace Secure access to:

- ✓ Real-Time Global Intel Alerts
- ✓ Alert+ Enhanced Alerts (For Key Incidents With Wider Impact)
- ✓ 50 Weekly Advisories
- ✓ In-Depth Country Risk Reports
- ✓ Push Notifications For Pre-Defined Locations
- ✓ Quarterly Q&A With Intel Team
- ✓ Technical Support

Most Popular

Foundation

Features in lite, plus:

- ✓ Access To 24/7 Global Security Operations Centre
- ✓ People Monitoring & Live Location
- ✓ Pre-Travel Briefings
- ✓ 3 Pre-Travel Intelligence Advisories Per Year
- ✓ Travel Data Integration
- ✓ Automated reporting
- ✓ 2000 Messages & Unlimited Email To Users

Plus+

Features in foundation, plus:

- ✓ Facility & Asset Mapping
- ✓ 2-Way Mass Comms Tool
- ✓ Enhanced Monitoring Service
- ✓ Multi-Device Tracking
- ✓ Whitelabelled Platform
- ✓ Geofences
- ✓ Automated Reporting
- ✓ SSO
- ✓ HR Feed Integrations

Journey Management

Key Services

Security Teams

Executive Close Protection
Armed Or Unarmed Guards
Security Trained Drivers
Military / Police Escorts
Translators
Low-Profile Security Teams

Transportation

Luxury Cars
Low-Profile Vehicles
4x4 & Off-Road Terrain
Armoured Vehicles
Private Aircraft
Airport Meet & Greet

Technical Security

Technical Surveillance Counter Measures
Security Advance Parties
Counter Surveillance
Expeditionary Communications
Travel Risk Technology

Medical Assistance

Field Trauma Medics
Medical Evacuation & Repatriation
Quick Reaction Force

Journey Management provides secure, discreet travel for personnel in high-risk areas or those needing heightened security.

Whether for routine travel, navigating challenging regions or urgent extractions from disaster zones or conflict areas, our global network ensures swift, effective action.

24-Hour Overwatch

Every journey is overseen by our Global Security Operations Centre staffed by a specialist team, including former military personnel and intelligence analysts.

For Every Organisation

We work closely with leading multinational corporations, oil and gas majors, insurers, NGOs, charities, academia, media organisations, SMEs and high-net-worth individuals.

Meet Your Duty of Care

Our services ensure you meet your legal and moral duty of care obligations, by protecting your people and facilities with secure journey management, intelligence and technology solutions.

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Every trip is underpinned by a detailed journey management plan, guided by real-time intelligence and thorough risk analysis.

Martin Veale
Chief Operating Officer

- 24 Hour Assistance
- Over 300 Highly-Trained Operatives On Standby
- Strict Vetting And Due Diligence Procedures
- Journey Management Available In 191 Countries
- Access To Solace Secure During Journey Management Tasks
- 250,000+ Yearly Task Hours

With operations spanning 191 countries, our plans integrate local insights and global expertise, ensuring each journey is secure and seamless. From precise itinerary coordination to vetted teams on standby, our approach provides confidence at every stage. Our case studies showcase our proven ability to deliver safety and reliability, even in the most challenging and complex environments.

Solace Secure Access During Journey Management Tasks

See where your people are – in real time.

Gain full visibility with live location tracking throughout the duration of any Journey Management task. Solace Secure gives your team access to real-time updates for the length of the operation.

Recent journey management locations



Medical and Security Assistance: One Integrated Global Solution

Unified Medical and Security Solution

One provider for medical and security assistance, reducing complexity and response time.

Global Expertise

Backed by 100+ locations across 30 countries, delivering in-country assistance wherever you operate.

Proven Experience

Managing over 45,000 medical and security cases annually, ensuring a reliable response to any crisis.

Advanced Technology

Solace Secure provides real-time alerts, live location, and SOS functionality for immediate support.

Expert-Led Teams

Staffed by senior medics, multilingual case handlers, ex-special forces personnel, and intelligence analysts.

30+ Languages Spoken In-House

Providing inclusive medical support to international teams, with clear communication in over 30 languages.



5 Million

Customers Helped Every Year

70,000

Global Network Providers

300,000

Claims Managed End-To-End

1,700

Medical Repatriations

Since 2016, Charles Taylor Assistance and Solace Global have partnered to deliver a seamless, end-to-end medical and security assistance service. Together, we provide organisations with a single, centralised solution for managing risks to personnel, ensuring safety, security, and rapid emergency response worldwide.

Whether responding to a medical crisis, security threat, or combined risk, our 24/7 global operations centre ensures expert support is always within reach. From pre-travel planning to emergency evacuations, we enable corporates, brokers, insurers, governments and NGOs operate with confidence in any environment.

Planning & Training

- Pre-Travel Advice & Planning
- Risk Assessments
- Training
- Medical Screening
- Intelligence & Country Reports
- Emergency & Contingency Planning

In-Country Support

- Remote Medical Support
- Journey Management
- Executive Protection
- Global Medical & Security Network
- Itinerary Travel Tracking
- SOS, Check-in & Live Tracking

Response & Assistance

- Immediate Life Saving Advice
- Intelligence Reporting for Next Steps
- Crisis Management
- 24/7 Emergency Response
- Skype Doctor/Medidoc/Tempus

Evacuation & Repatriation

- Crisis Management
- Medical & Security Escorting
- Medical & Security Repatriations
- Global Evacuations
- Political & Natural Disaster Recovery

Global Security Operations Centre

Combine global intelligence, real-time monitoring, and local mobilisation into a fully integrated security capability with 24-hour assistance.

Our Global Security Operations Centre (GSOC) is your 24-hour hub for monitoring, managing and responding to security incidents anywhere in the world. Powered by live global data feeds and backed by a trusted network of physical security partners across 191 countries, we offer a joined-up approach to risk — combining macro-level visibility with micro-level action.

Staffed by former military personnel, intelligence analysts, and crisis response specialists, our GSOC provides real-time intelligence, immediate support and proactive risk mitigation.

Whether you use our GSOC as a managed service or as operational backup to your in-house team, you benefit from 24/7 coverage and assistance, real-time intelligence, and robust failover procedures to maintain continuity at all times.

Live Global Monitoring

24/7 oversight of risk and incidents

GSOC-as-a-Service

A fully managed security operations centre, without the overheads

Optional Integration with Solace Secure

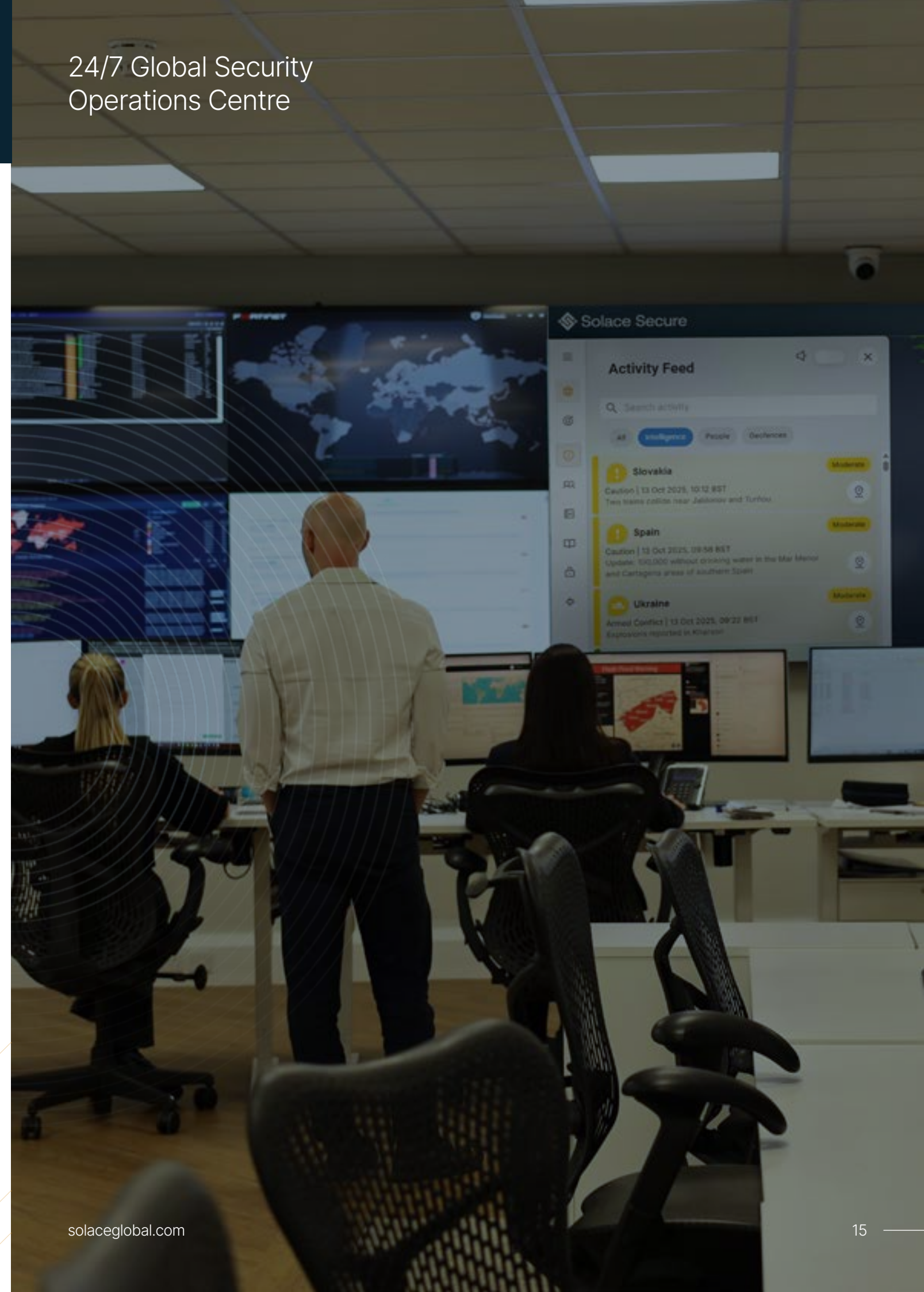
Track people, receive alerts, and manage tasks in real time

Mobilisation in 191 countries

Trusted partners on the ground

Built-in Business Continuity

Robust failover and escalation procedures ensure you stay protected





Together, we go further.

solaceglobal.com