

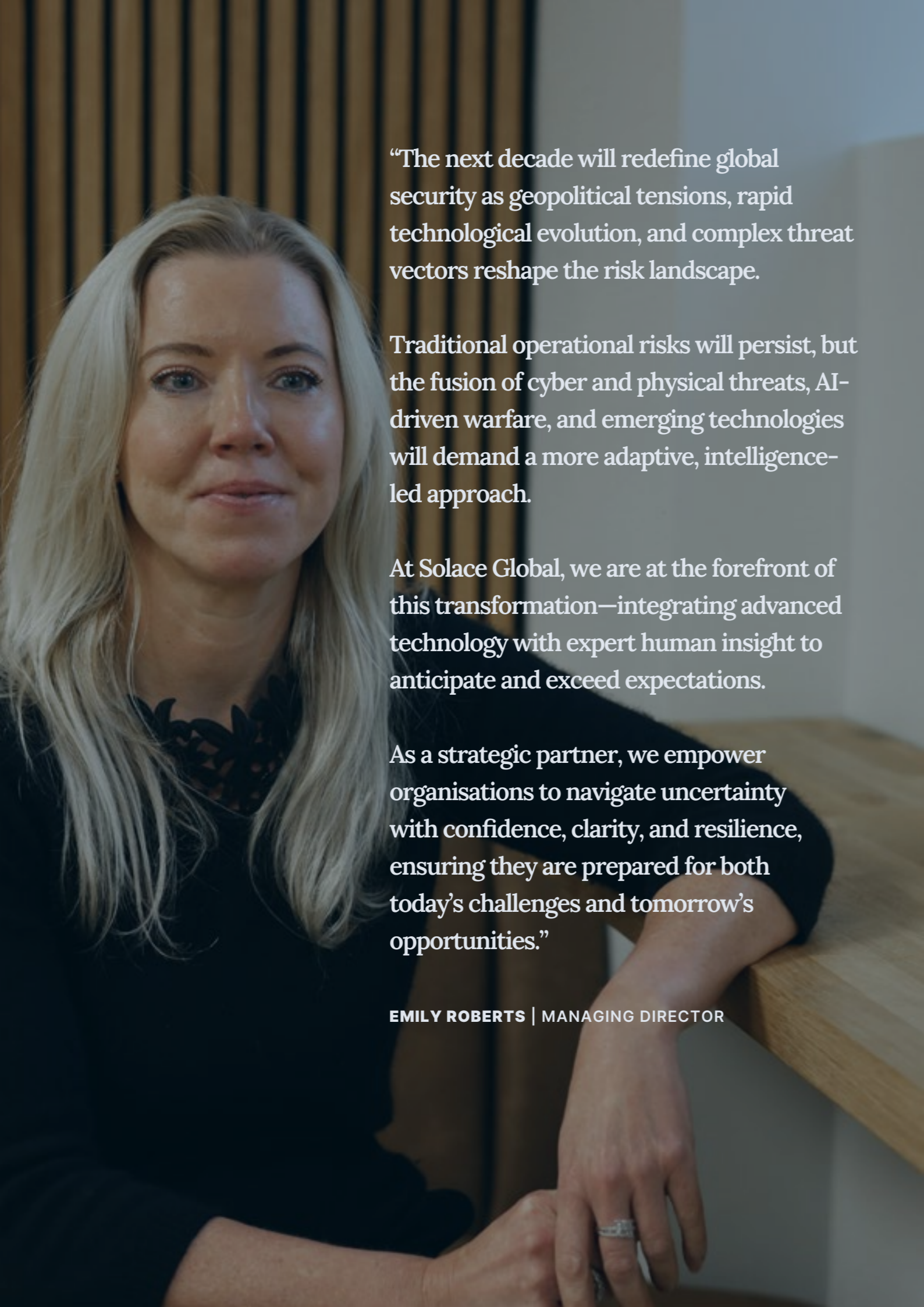


Your Trusted Partner in Risk Management

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Together,  
*We go further*

Learn how we support organisations globally >>



“The next decade will redefine global security as geopolitical tensions, rapid technological evolution, and complex threat vectors reshape the risk landscape.

Traditional operational risks will persist, but the fusion of cyber and physical threats, AI-driven warfare, and emerging technologies will demand a more adaptive, intelligence-led approach.

At Solace Global, we are at the forefront of this transformation—integrating advanced technology with expert human insight to anticipate and exceed expectations.

As a strategic partner, we empower organisations to navigate uncertainty with confidence, clarity, and resilience, ensuring they are prepared for both today’s challenges and tomorrow’s opportunities.”

**EMILY ROBERTS** | MANAGING DIRECTOR

# Building resilience together

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HUMAN APPROACH

## People-First Mentality

People are at the heart of everything we do. Our people-first approach ensures that every service we provide is designed with safety, well-being, and confidence in mind. Whether through risk assessments or crisis response, we believe that genuine care, respect, and integrity drive the best outcomes—helping individuals and organisations operate with assurance in any environment.

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INDEPENDENT BY DESIGN

## Personal and Tailored Approach

As an independent company, we have the agility to adapt quickly to emerging technologies and evolving risks. Free from shareholder influence, we focus solely on delivering client-centric solutions that enhance safety, efficiency, and resilience. By combining tailored services with smart data, we create innovative, responsive strategies that keep organisations protected and prepared, wherever their mission takes them.

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DIVERSE SKILL SETS

## United by Collaboration

Our strength is our diverse team, bringing unique skills and perspectives to solve complex challenges. This diversity fosters innovation and better outcomes, built on a foundation of collaboration, respect, and trust. With specialist knowledge across intelligence, security, and crisis management, we provide expert guidance and support to help our clients navigate any situation with confidence.

# Core Services

## ANTICIPATE

- Intelligence**
- Pre-travel Advisories**
- Bespoke Reports**

Through detailed pre-travel advisories, risk assessments, and bespoke reports, we provide clarity in complex environments. Our intelligence is powered by experts who monitor and analyse global threats, arming you with actionable insights. Whether through geopolitical shifts or evolving operational risks, by identifying potential challenges before they arise, we enable informed decision-making that enhances resilience and reduces vulnerabilities.

## PROTECT

- Journey Management**
- Executive Protection**
- Secure Transportation**

Our journey management and executive protection services are designed to provide secure, controlled, and discreet movement for individuals and teams, regardless of the destination or risk level. Supported by 24/7 monitoring from our Global Security Operations Centre (GSOC), we ensure constant vigilance and rapid response. Our trusted security professionals, advanced tracking technologies, and tailored planning processes create seamless operations that prioritise safety and efficiency.

## RESPOND & RECOVER

- Crisis Management**
- Emergency Evacuation**
- Medical Repatriation**

Our crisis management services are built to provide swift, effective support when it's needed most. From evacuations during natural disasters to security-led extractions from conflict zones, we respond with precision, leveraging our global network of experts and resources. Backed by Solace Secure, our unified medical and security solutions streamline complex responses, giving you the confidence to face any crisis with assurance and clarity.



# Intelligence & Advisory



“Adaptability and collaboration are the centre of navigating today’s complex risk landscape.

By combining expert human insight with innovative technology, our intelligence provides the clarity and insight needed to inspire confident decision-making.”

**MARK OVERINGTON**  
HEAD OF INTELLIGENCE

## INTELLIGENCE PRODUCTS

### Alerting

- ISO 27001 Certified Platform
- Real-Time Alerting
- In-Depth Country Risk Reports
- Push Notifications Based On Location Input
- 24-Hour Technical Support

### Alert+

- An Expanded Alert+ Due To Strategic Relevance

### Pre-Travel Advisory

- Detailed Briefing Before Travel
- Country-Specific Insights
  - Political Stability
  - Health Concerns
  - Environmental Risks
  - Crime Levels
  - Cultural Considerations

### Emerging Threats

### Entry Requirements

### Risk Assessments (T1/2)

### Strategic Deep Dive

### Velocity & Trigger Reporting

### Advisory

Our intelligence services provide actionable insights to help you navigate complex global risks with confidence. Combining open-source intelligence (OSINT), human intelligence (HUMINT), and analytics tools, we deliver tailored reports that anticipate emerging threats and guide strategic planning. From geopolitical shifts to operational risks, our forward-looking approach ensures you stay informed, prepared, and ready to act.

- **Round-the-Clock Monitoring** Our intelligence team operates 24/7, analysing global events and delivering real-time updates to keep you informed and prepared for any emerging risks.
- **Tailored Insights for Diverse Sectors** We support corporations, governments, NGOs, and private clients, providing bespoke intelligence solutions that address unique operational challenges and requirements.
- **Powering Strategic Decisions** Our intelligence services enhance your decision-making by identifying risks early, offering actionable insights, and enabling you to plan confidently in dynamic environments.

“ We are a challenging client, but Solace Global are central to our security program.

Global Technology Company ”

# Solace Secure

## Global Security & Travel Risk Management Software



### KEY FEATURES

- Real-Time Global Intelligence Alerts
- Traveller Tracking
- Live Tracking Capability
- Travel Itinerary Connection
- Automated Pre-Travel Briefings
- 3 x Pre-Travel Advisories per year
- Country Risk Reports & Risk Matrix
- Intelligence Advisories
- Geofencing Capability
- Facility & Asset Mapping
- 2-Way Mass Communications Tool
- 24/7 GSOC Assistance
- SOS Functionality to Response Team
- Overwatch Enhanced Monitoring
- 24-Hour Technical Support
- Automated Reporting and Analysis

## AI-powered software Backed by human expertise

An intuitive and easy to navigate risk management platform: The system supports your duty of care, reduces your exposure to risk, and enables rapid crisis response. Designed with both end-users and risk managers in mind, a wide range of features and automations make daily risk management tasks effortless.




### SOLACE SECURE PACKAGES


**Enabling business in high-risk situations. Empowering people to work with confidence.**


- **User-Friendly Software** Simplify travel risk management with a user-friendly platform designed for effortless navigation.
- **24-Hour Support** Access expert assistance anytime with around-the-clock support from our Global Security Operations Centre.
- **Seamless Onboarding** Quickly integrate our solution with your systems using a smooth and efficient onboarding process.


Three levels of protection to fit your security requirements.


Lite	<span style="background-color: #f9a825; padding: 2px;">✓ Most Popular</span> Foundation	Plus+
<p><b>Solace Secure access to:</b></p> <ul style="list-style-type: none"> <li>✓ Real-Time Global Intel Alerts</li> <li>✓ Alert+ Enhanced Alerts (For Key Incidents With Wider Impact)                             <ul style="list-style-type: none"> <li>✓ 52 Weekly Advisories</li> </ul> </li> <li>✓ In-Depth Country Risk Reports                             <ul style="list-style-type: none"> <li>✓ Push Notifications For Pre-Defined Locations</li> </ul> </li> <li>✓ Quarterly Q&amp;A With Intel Team</li> <li>✓ 24-Hour Technical Support</li> </ul>	<p>Features in lite, plus:</p> <ul style="list-style-type: none"> <li>✓ Access To 24/7 Global Security Operations Centre</li> <li>✓ Traveller Tracking (Itinerary Management Connection)                             <ul style="list-style-type: none"> <li>✓ Pre-Travel Briefings</li> </ul> </li> <li>✓ 3 Pre-Travel Intelligence Advisories Per Year</li> <li>✓ 2000 Messages &amp; Unlimited Email To Users</li> <li>✓ Live Tracking Capability</li> </ul>	<p>Features in foundation, plus:</p> <ul style="list-style-type: none"> <li>✓ Facility &amp; Asset Mapping</li> <li>✓ Mass Communications Tool (2-Way)                             <ul style="list-style-type: none"> <li>✓ Overwatch (Enhanced Monitoring Service)</li> </ul> </li> <li>✓ Multi-Device Tracking</li> <li>✓ Whitelabelled Platform</li> <li>✓ Automated Reporting</li> <li>*check in monitoring*</li> </ul>


 **24 Hour Assistance**  
From Global Security Operations Centre

 **ISO 27001**  
Accredited for Optimal Data Security

 **83 NPS® Score**  
Rated Excellent by Our Customers

 **Onboarding, On Us**  
Setting You Up For Success

 **Easy Integration**  
With Leading Travel Management Platforms

 **Security & Medical**  
With Charles Taylor Assistance

# Journey Management

“Every trip is underpinned by a detailed journey management plan, guided by real-time intelligence and thorough risk analysis.”

MARTIN VEALE | CHIEF OPERATING OFFICER

## KEY SERVICES

### Security Teams

- Executive Close Protection
- Armed Or Unarmed Guards
- Security Trained Drivers
- Military / Police Escorts
- Translators
- Low-Profile Security Teams

### Transportation

- Luxury Cars
- Low-Profile Vehicles
- 4x4 & Off-Road Terrain
- Armoured Vehicles
- Private Aircraft
- Airport Meet & Greet

### Technical Security

- Technical Surveillance Counter Measures
- Security Advance Parties
- Counter Surveillance
- Expeditionary Communications
- Travel Risk Technology

### Medical Assistance

- Field Trauma Medics
- Medical Evacuation & Repatriation
- Quick Reaction Force

Journey Management provides secure, discreet travel for personnel in high-risk areas or those needing heightened security.

Whether for routine travel in challenging regions or urgent extractions from disaster zones or conflict areas, our global network ensures swift, effective action.

### 24-Hour Overwatch

Every journey is overseen by our Global Security Operations Centre (GSOC) staffed by a specialist team, including former military personnel, intelligence analysts, and cybersecurity experts.

### For Every Organisation

We work closely with leading multinational corporations, oil and gas majors, insurers, NGOs, charities, academia, media organisations, SMEs and high-net-worth individuals.

### Meet Your Duty of Care

Our services ensure you meet your legal and moral duty of care obligations, by protecting your people and facilities with secure journey management, intelligence and technology solutions.

→ 24-Hour Overwatch From GSOC

→ Over 300 Highly-Trained Operatives On Standby

→ Strict Vetting And Due Diligence Procedures

→ Journey Management Available In 191 Countries

→ Access To Solace Secure During Journey Management Tasks

→ 250,000+ Yearly Task Hours

With operations spanning 191 countries, our plans integrate local insights and global expertise, ensuring each journey is secure and seamless. From precise itinerary coordination to vetted teams on standby, our approach provides confidence at every stage. Our case studies showcase our proven ability to deliver safety and reliability, even in the most challenging and complex environments.

Recent journey management locations





**Members of SCEG**  
Embracing International Security Standards and protecting Human Rights is the core of our business.

# Medical and Security Assistance: One Integrated Global Solution



## Unified Medical and Security Solution

One provider for medical and security assistance, reducing complexity and response time.

## Global Expertise

Backed by 100+ locations across 30 countries, delivering in-country assistance wherever you operate.

## Proven Experience

Managing over 45,000 medical and security cases annually, ensuring a reliable response to any crisis.

## Advanced Technology

Solace Secure provides real-time alerts, tracking, and SOS functionality for immediate support.

## Expert-Led Teams

Staffed by senior medics, multilingual case handlers, ex-special forces personnel, and intelligence analysts.

## 30+ Languages Spoken In-House

Staffed by senior medics, multilingual case handlers, ex-special forces personnel, and intelligence analysts.

Since 2016, Charles Taylor Assistance and Solace Global have partnered to deliver a seamless, end-to-end medical and security assistance service. Together, we provide organisations with a single, centralised solution for managing risks to personnel, ensuring safety, security, and rapid emergency response worldwide.

Whether responding to a medical crisis, security threat, or combined risk, our 24/7 global operations centre ensures expert support is always within reach. From pre-travel planning to emergency evacuations, we enable corporates, brokers, insurers, governments and NGOs operate with confidence in any environment.



## Planning & Training

- Pre-Travel Advice & Planning
- Risk Assessments
- Training
- Medical Screening
- Intelligence & Country Reports
- Emergency & Contingency Planning

## Response & Assistance

- Immediate life saving advice
- Intelligence reporting for next steps
- Crisis Management
- 24/7 Emergency Response
- Skype Doctor/Medidoc/Tempus

## In-Country Support

- Remote medical support
- Journey Management
- Executive Protection
- Global Medical & Security Network
- Itinerary travel tracking
- SOS, Check-in & Live Tracking

## Evacuation & Repatriation

- Crisis Management
- Medical & Security Escorting
- Medical & Security Repatriations
- Global Evacuations
- Political & Natural Disaster Recovery

# About Solace Global

## Your Partner in Global Risk Management

### Comprehensive Protection Across Land, Cyber, and Maritime Domains

At Solace Global, our 24/7 Global Security Operations Centre (GSOC) serves as the central hub for monitoring, assessing, and responding to threats across land, cyber, and maritime domains.

Staffed by former military personnel, intelligence analysts, cyber security experts, and crisis response specialists, our GSOC provides real-time intelligence, immediate support, and proactive risk mitigation.

Whether safeguarding personnel in high-risk environments, protecting digital assets from cyber threats, or ensuring safe maritime operations, we integrate industry-leading technology with human expertise to provide comprehensive security solutions.



### Land-Based Security

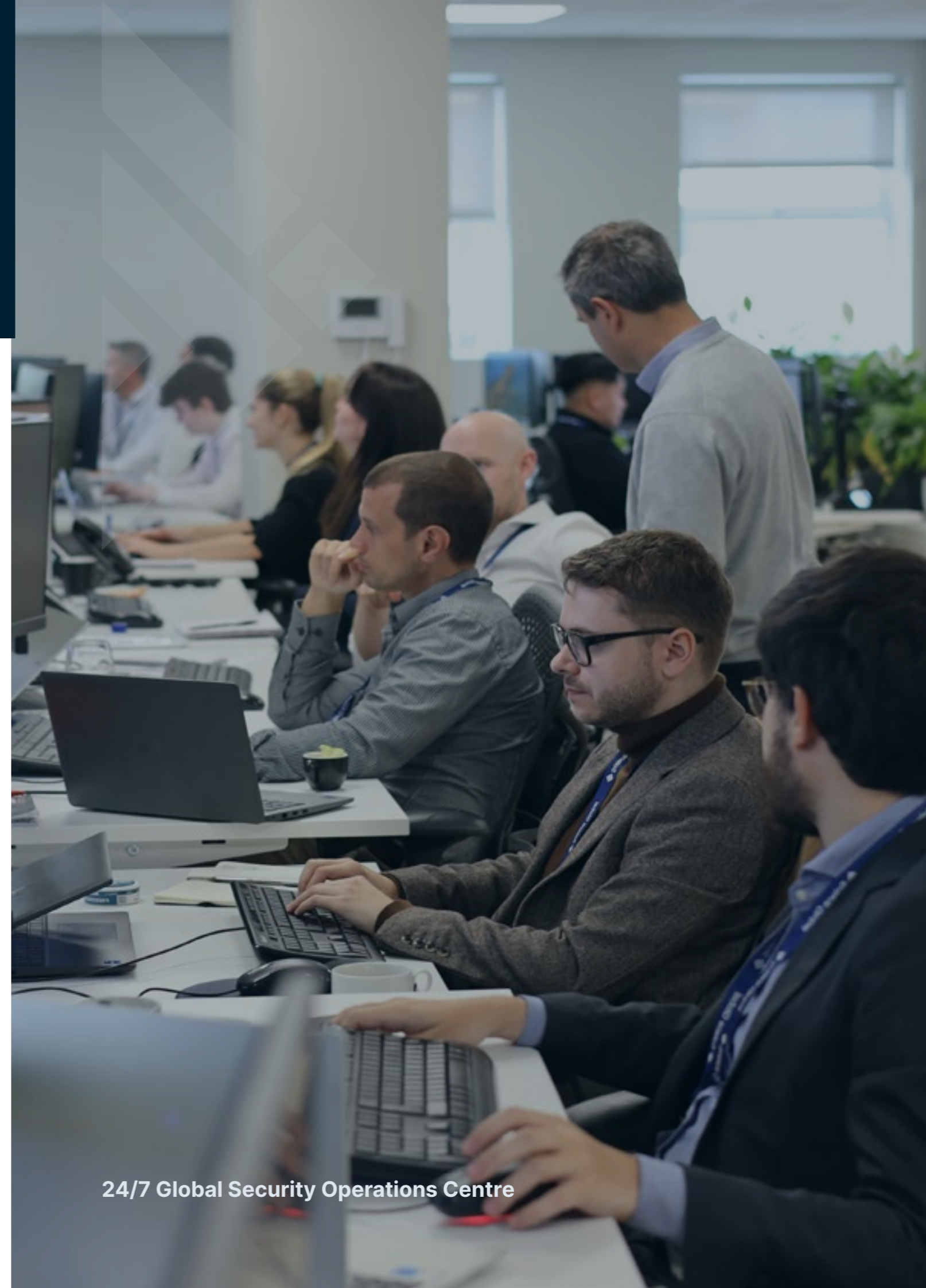
- Incident Response & Crisis Management
- Live Global Threat Monitoring
- Secure Journey Management
- Intelligence & Risk Assessments

### Cybersecurity & Digital Threats

- Digital Forensics & Incident Response
- Cyber Threat Intelligence
- Ransomware Respond & Recover
- Managed Detection & Response

### Offshore & Maritime Security

- Risk Management Strategy
- Vessel Provision
- Intelligence Reporting & Analysis
- Vessel-tracking Technology
- Stakeholder Engagement



24/7 Global Security Operations Centre





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Together,  
*We go further*

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