



TAKE BACK CONTROL OF YOUR CYBER SECURITY

CYBER SECURITY RISK ASSESSMENT



OCTOBER 2022

CLIENT NAME

SOLACECYBER.COM

CYBER SECURITY ASSESSMENT SCORE

34%

Area of Assessment	Why it matters	What your score means	Your Score
External Vulnerability Assessment	These vulnerabilities are the front doors for attackers to enter your business	20 of your devices are vulnerable (2 critical, 5 high, 19 medium)	40%
Phishing Risk Assessment	Employees can be the weakest link and bypass perimeter security measures.	None of your 30 users clicked on the phishing link	100%
Microsoft 365 MailFlow Protection	Mail flow protection can prevent malicious emails arriving in users' inboxes.	Some available protection features are not configured or disabled	35%
Microsoft 365 Secure Score	Microsoft's own scoring mechanism provided a good baseline security posture.	Some recommended configuration steps have not been taken	18%
Microsoft 365 Forensic Audit	70% of customers checked with the Solace Cyber CSIRT forensic code had a historical compromise they were unaware of.	We have not assessed your audit data	0%
MFA Assessment	MFA requires the use of a phone app or SMS in addition to your username and password, greatly reducing the risk of compromise.	8 administrators & 50 users do not have MFA enabled	35%
Backup and Disaster Recovery	Air gapped backups and a mature DR plan give you the ability to recover from a breach quickly.	Your backup and DR plan may not allow you to recover quickly from a breach	20%
Remote Worker Security Review	Secure remote working is essential to prevent cyber attacks that target remote workers	Refer to Remote Worker Security Review for guidance	25%

Firewall Review	A poorly configured firewall won't be as effective at preventing attacks.	Some of your firewalls require security patching	40%
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Cyber Insurance	Failure to comply with all T&C's of insurance policy can void it.	We have assessed you against a generic cyber insurance policy.	47%
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1 EXTERNAL VULNERABILITY ASSESSMENT

40%

Cyber attackers will be executing scans and reconnaissance against your organisation. Once they find vulnerabilities, they will look to exploit them to gain access to your network. The external vulnerability assessment provides the visibility to know about these gaps first and remediate them before they are exploited. In addition to the cyber security risks this service can identify it is also worth noting that if a breach enters on a device with Critical or high vulnerabilities that is not patched cyber insurance can be void.

1.1 EXTERNAL SCAN SCOPE

The following addresses were included within the scope of the scan:

- x.x.x.x
- y.y.y.y
- z.z.z.z/28
- test.co.uk
- a.a.a.a/28
- Test1.com

1.2 EXTERNAL SCAN RESULTS

A scan was conducted against your public IP addresses and domains on 06/10/2021. A total of 113 vulnerabilities were detected against the discovered hosts:

Severity	Score
Hosts with Critical vulnerabilities	2
Hosts with High vulnerabilities	5
Hosts with Medium vulnerabilities	19

1.3 TOP 10

The top 10 vulnerable hosts are listed below:

Host	Critical	High	Medium
x.x.x.x - IP address	1	2	11
x.x.x.x	1	1	7
x.x.x.x		1	6
x.x.x.x		1	9
x.x.x.x		1	15
x.x.x.x			5
x.x.x.x			6
x.x.x.x			3
x.x.x.x			4
x.x.x.x			9

Detailed results of the vulnerability assessment have been provided in the Cyber Security Risk Assessment annex document

2 PHISHING RISK ASSESSMENT

100%

A single user clicking a phishing email can introduce significant risk to your business. Phishing attacks remain the highest risk to an organisation within current attack vector trends. A phishing email can lead to credential harvesting, data loss scenarios, ICO submission requirements, trojans and even ransomware. The templates used are real phishing attack content that have been used by attackers.

2.1 RESULTS

Result	Count
Email Sent	30
Clicked Link	0

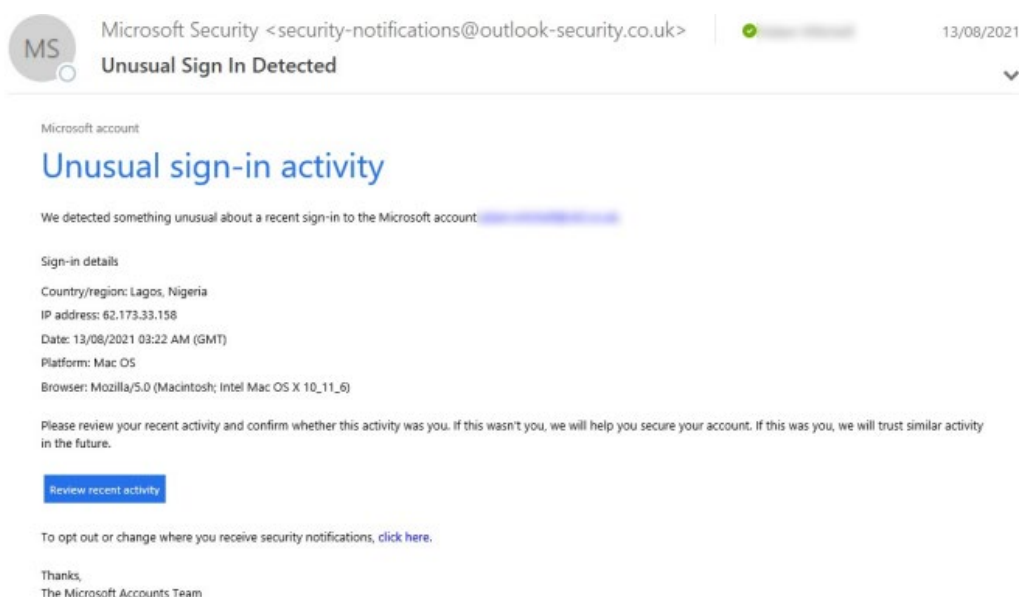
Below are the first 10 results of the simulation:

User email	Status	Result
User 1@test.com	Email Sent	Pass
User 2@test.com	Email Sent	Pass
User 3@test.com	Email Sent	Pass
User 4@test.com	Email Sent	Pass
User 5@test.com	Email Sent	Pass
User 6@test.com	Email Sent	Pass
User 7@test.com	Email Opened	Pass
User 8@test.com	Email Sent	Pass
User 9@test.com	Email Sent	Pass
User 10@test.com	Email Sent	Pass

Detailed results of the phishing assessment have been provided in the Cyber Security Risk Assessment annex document.

2.2 DESIGN

The following template design was used for this phishing campaign:



3 MAIL FLOW PROTECTION

35%

This section has been added as Solace Cyber believe that enhancing your mail flow protections can significantly reduce the risks of malicious emails arriving at your staff. This section reviews the position around SPF, DKIM and DMARC.

Domain	SPF	DKIM	DMARC	Score
Domain 1	On	On	On	50%
Domain 2	On	On	On	50%
Domain 3	On	Off	Off	25%
Domain 4	On	Off	Off	25%
Domain 5	On	Off	Off	25%
Domain 6	On	On	On	100%
Domain 7	On	Off	Off	25%
Domain 8	Off	Off	Off	0%
Domain 9	On	Off	Off	25%
Domain 10	On	Off	Off	25%

4 MICROSOFT 365 SECURITY ASSESSMENT

18%

Solace Cyber observe that a high percentage of Microsoft 365 customers are configured with default configurations. Cyber attackers are aware of this and will take advantage of the gaps. With a high percentage of cyber-attacks originating via phishing emails and other email attack vectors it is essential that Microsoft 365 is configured to optimal security configuration in conjunction with your business needs. The first step to protecting your email estate is to first understand where all the gaps are and what can be done to resolve these gaps.

Solace Cyber's Microsoft 365 Health Check reviews your Microsoft 365 configuration and provides a summary and score of your security posture. Detailed recommendations can be provided on how to security harden the Microsoft 365 tenant. The cost of an email breach can be as high as £100,000 due to the ICO and GDPR requirements that can arise from the sensitive and personal data that often exists within employee and company emails.

Microsoft's assessment of your security posture. Some insurers use Microsoft Secure Score to provide posture-based rates.

4.1 RECOMMENDED HEALTH CHECK ACTIONS

Improvement Action	Category
Require MFA for administrative roles	Identity
Ensure all users can complete multi-factor authentication for secure access	Identity
Enable policy to block legacy authentication	Identity
Do not expire passwords	Identity
Turn on user risk policy	Identity
Turn on sign-in risk policy	Identity
Do not allow users to grant consent to unmanaged applications	Identity
Turn on customer lockbox feature	Apps
Restrict anonymous users from joining meetings	Apps
Only invited users should be automatically admitted to Teams meetings	Apps
Configure which users are allowed to present in Teams meetings	Apps

5 USER MFA ASSESSMENT

35%

Credential harvesting is one of the most lucrative areas for cyber attackers. Millions of records are published daily across the dark web and sold between attacking groups. The growth is so large that criminal organisation will solely focus upon credentials harvesting and selling that data to other attack groups to utilise it. Without MFA all the attackers require is a username and password and they can access your users email content. If that content has personal data that can lead to costly ICO recoveries. Our CSIRT team is also seeing email content being edited leading to financial fraud, outbound spam spreading the compromise to other users and your clients and malicious payloads being dropped into the estate via the same entry methods. With MFA in place the attackers also have to have access to the user's personal devices or unique codes to access the account.

MFA is a simple, cost-effective strategy that can be highly effective at deterring and preventing email attacks.

5.1 USERS

17 of 67 standard users have MFA enabled, giving a score of 25%.

Criteria	Count
MFA Disabled	50
MFA Enabled	17

5.2 ADMINISTRATORS

5 of 13 users with administrative permissions have MFA enabled, giving a score of 0%. This is due to the implied risks of an unsecured administrative account.

Criteria	Count
MFA Disabled	8
MFA Enabled	5

6 MICROSOFT 365 FORENSIC AUDIT

0%

There was clear evidence found of malicious forwarding rules and logins from non-UK locations from known malicious IP's. This user was not using a VPN and due to Covid-19 these logins were impossible. This same user had malicious forwarding rules created just after the first Belgium logins where emails are being sent to the RSS Subscriptions folder hiding them from the user.

User: Joe.Bloggs@domain.com is **compromised**

UserLoggedIn	2020-07-22T08:51:35	Mozilla/5.0 (Windows NT 10.0; V 198.97.15.19	Palantir Technologies Inc.	London	England	United Kingdom
UserLoggedIn	2020-07-22T08:51:35	Mozilla/5.0 (Windows NT 10.0; V 198.97.15.19	Palantir Technologies Inc.	London	England	United Kingdom
UserLoggedIn	2020-07-22T08:51:40	Mozilla/5.0 (Windows NT 10.0; V 198.97.15.19	Palantir Technologies Inc.	London	England	United Kingdom
UserLoggedIn	2020-07-22T08:51:42	Mozilla/5.0 (Windows NT 10.0; V 198.97.15.19	Palantir Technologies Inc.	London	England	United Kingdom
UserLoggedIn	2020-07-27T07:55:43	Mozilla/5.0 (Macintosh; Intel Mac; 85.201.200.28	Brutele SC	Mons	Wallonia	Belgium
UserLoggedIn	2020-07-27T08:02:34	Mozilla/5.0 (Macintosh; Intel Mac; 85.201.200.28	Brutele SC	Mons	Wallonia	Belgium
UserLoggedIn	2020-07-27T08:02:43	Mozilla/5.0 (Macintosh; Intel Mac; 85.201.200.28	Brutele SC	Mons	Wallonia	Belgium
UserLoggedIn	2020-07-27T08:02:43	Mozilla/5.0 (Macintosh; Intel Mac; 85.201.200.28	Brutele SC	Mons	Wallonia	Belgium
UserLoggedIn	2020-07-27T08:02:46	Mozilla/5.0 (Macintosh; Intel Mac; 85.201.200.28	Brutele SC	Mons	Wallonia	Belgium
UserLoggedIn	2020-07-27T08:02:46	Mozilla/5.0 (Macintosh; Intel Mac; 85.201.200.28	Brutele SC	Mons	Wallonia	Belgium
UserLoggedIn	2020-07-27T08:02:47	Mozilla/5.0 (Macintosh; Intel Mac; 85.201.200.28	Brutele SC	Mons	Wallonia	Belgium
UserLoggedIn	2020-07-27T08:02:48	Mozilla/5.0 (Macintosh; Intel Mac; 85.201.200.28	Brutele SC	Mons	Wallonia	Belgium
UserLoggedIn	2020-07-28T11:15:30	Mozilla/5.0 (Windows NT 10.0; V 198.97.14.67	Palantir Technologies Inc.	New York	New York	United States
UserLoggedIn	2020-07-28T11:15:39	Mozilla/5.0 (Windows NT 10.0; V 198.97.14.67	Palantir Technologies Inc.	New York	New York	United States
UserLoggedIn	2020-07-28T11:15:40	Mozilla/5.0 (Windows NT 10.0; V 198.97.14.67	Palantir Technologies Inc.	New York	New York	United States
UserLoggedIn	2020-07-28T11:15:40	Mozilla/5.0 (Windows NT 10.0; V 198.97.14.67	Palantir Technologies Inc.	New York	New York	United States
UserLoggedIn	2020-07-28T11:15:42	Mozilla/5.0 (Windows NT 10.0; V 198.97.14.67	Palantir Technologies Inc.	New York	New York	United States
UserLoggedIn	2020-07-28T11:15:43	Mozilla/5.0 (Windows NT 10.0; V 198.97.14.67	Palantir Technologies Inc.	New York	New York	United States

Finding

A review of the Microsoft Admin Portal shows that all legacy authentication protocols are allowed.

Outlook Client, Exchange ActiveSync (EAS), Autodiscover, IMAP4, POP3, Authenticated SMTP, Exchange Online PowerShell

Whilst there is a rule for blocking legacy authentication protocol methods, it is configured in report-only mode and is not enabled.

Recommendation

The Solace Cyber CSIRT team has seen high numbers of breaches entering via legacy authentication methods such as IMAP, POP3 and SMTP.

The current configuration is a significant security risk and needs to be addressed.

Supporting Evidence

The screenshot shows the configuration for a Conditional Access policy named "Policy to block legacy authentication".


- Allow access to basic authentication protocols:**
 - Outlook client: Includes Exchange Web Services, MAPI over HTTP, Offline Address Book and Outlook Anywhere protocols.
 - Exchange ActiveSync (EAS): Used by some email clients on mobile devices.
 - Autodiscover: Used by Outlook and EAS clients to find and connect to mailboxes in Exchange Online.
 - IMAP4: Used by IMAP email clients.
 - POP3: Used by POP email clients.
 - Authenticated SMTP: Used by POP and IMAP clients to send email messages.
 - Exchange Online PowerShell: Used to connect to Exchange Online with remote PowerShell. [Learn more](#)
- Control access based on Conditional Access policy:** Policy to block legacy authentication. [Learn more](#)
- Control access based on signals from conditions:** Not configured. [Learn more](#)
- Device platforms:** Not configured
- Locations:** Not configured
- Client apps:** 2 included
- Device state (Preview):** Not configured
- Filter for devices:** Not configured
- Access controls:** Grant: Block access
- Session:** 0 controls selected

On the right side, there are options to "Configure" (Yes/No), "Select the client apps this policy will apply to", and "Control user access to target specific client applications not using modern authentication." (Learn more).


Multiple other users have been referenced on <https://haveibeenpwned.com/>.

Breaches you were pwned in


A "breach" is an incident where data has been unintentionally exposed to the public. Using the [1Password password manager](#) helps you ensure all your passwords are strong and unique such that a breach of one service doesn't put your other services at risk.

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Artsy: In April 2018, the online arts database Artsy suffered a data breach which consequently appeared for sale on a dark web marketplace. Over 1M accounts were impacted and included IP and email addresses, names and passwords stored as salted SHA-512 hashes. The data was provided to HIBP by a source who requested it be attributed to "nano@databases.pw".

Compromised data: Email addresses, IP addresses, Names, Passwords
- 

Covve: In February 2020, a massive trove of personal information referred to as "db8151dd" was provided to HIBP after being found left exposed on a publicly facing Elasticsearch server. Later identified as originating from the Covve contacts app, the exposed data included extensive personal information and interactions between Covve users and their contacts. The data was provided to HIBP by [dehashed.com](#).

Compromised data: Email addresses, Job titles, Names, Phone numbers, Physical addresses, Social media profiles
- 

Data Enrichment Exposure From PDL Customer: In October 2019, security researchers Vinny Troia and Bob Diachenko identified an unprotected Elasticsearch server holding 1.2 billion records of personal data. The exposed data included an index indicating it was sourced from data enrichment company People Data Labs (PDL) and contained 622 million unique email addresses. The server was not owned by PDL and it's believed a customer failed to properly secure the database. Exposed information included email addresses, phone numbers, social media profiles and job history data.

Compromised data: Email addresses, Employers, Geographic locations, Job titles, Names, Phone numbers, Social media profiles
- 

LinkedIn Scraped Data: During the first half of 2021, LinkedIn was targeted by attackers who scraped data from hundreds of millions of public profiles and later sold them online. Whilst the scraping did not constitute a data breach nor did it access any personal data not intended to be publicly accessible, the data was still monetised and later broadly circulated in hacking circles. The scraped data contains approximately 400M records with 125M unique email addresses, as well as names, geographic locations, genders and job titles. LinkedIn specifically addresses the incident in their post on [An update on report of scraped data](#).

Compromised data: Education levels, Email addresses, Genders, Geographic locations, Job titles, Names, Social media profiles

7 BACKUP & DISASTER RECOVERY REVIEW

25%

The backup and DR solution for virtual machines is XXX. This product sits on a Synology NAS that also provides the backup storage natively. The application servers are somewhat static so the recovery points required are not urgent. Office 365 & SharePoint is where company data is stored. This is natively resilient within Office 365 but also backed up with a Synology NAS using inbuilt Office 365 backup software.

Criteria	Status
Backup	False
Offsite Backup	False
Air Gapped Backup	False
Immutable LTR Backups	False
DR Plan in place	False
DR Plan is documented	False
RPO and RTO requirements understood and met	False
Regular backup testing	False
Regular DR testing	False
Backup & DR monitored daily	False

The backup strategy is considered adequate for the servers and services in operation however offsite and air-gapped backups are a must to ensure safeguards against DC failure or malware that could encrypt servers, VMFS data stores and the Synology backup device. All these devices have had historically documented vulnerabilities that ended up compromised and encrypted. Additionally, offsite DR services should be considered to allow customer services to be restored quickly and active/active services to be enabled where possible. Running active/active and air-gapped backup is still recommended.

Criteria	Summary
Backup Solution	XXX, Synology NAS
Backup Storage Location	XXX, Synology NAS
Disaster Recovery Solution	None
Disaster Recovery Storage Location	None
Company Data Storage Location	None

8 REMOTE WORKER SECURITY REVIEW

25%

Remote working is now standard practice for many businesses since employees were forced home due to the 2020 pandemic, as the benefits of increased flexibility were realised more widely. The security implications of this largely forced operational decision present some challenges.

8.1.1 END USER SECURITY OVERVIEW

Customer X currently use Trend Worry Free Anti-Virus. This offers traditional antivirus features along with some additional behaviour-based malware detection to in the fight against ransomware. Although it does provide several requirements for modern endpoint protection it does not offer full visibility into attack forensics, automated roll-back, stop lateral movement or automated controls to eliminate unpatched vulnerabilities.

Feature	Trend Worry Free	EDR
Stops lateral movement	No	Yes
Stops data exfiltration	No	Yes
Stores security forensics for root cause determination	No	Yes
Behavioural based detection	Yes	Yes
Includes signature-based pattern detection	Yes	No
Machine Learning	Yes	Yes
Deny access to files systems to prevent ransomware encryption and registry tampering	No	Yes
Stop the breach in real-time	No	Yes
Stops Command and Control	No	Yes
SOC service provided with 24/7/365 cover	No	Yes
Orchestrated incident response	No	Yes

Criteria	Status
Centrally Managed Remote Access Policies	Yes
MFA required for remote access	No
Single Identity (SSO) enabled for all web apps and remote access	No
Remote access audit logging	No
Remote worker web access filtering	No
Anti-malware comprehensive coverage, centrally managed and maintained	Yes
Endpoint device vulnerability management, at least monthly	No
Have you implemented application whitelisting	Yes
Controls in place for local administrator privileges of end user devices	Yes
Do you control network and data access using a zero-trust access model	No

9 FIREWALL REVIEW

40%

Customer X currently use Trend Worry Free Anti-Virus. This offers traditional antivirus features along with some additional behaviour-based malware detection to in the fight against ransomware. Although it does provide several requirements for modern endpoint protection it does not offer full visibility into attack forensics, automated roll-back, stop lateral movement or automated controls to eliminate unpatched vulnerabilities.

Firewalls have often been seen as a drop-in solution to secure a network and vendors have made huge progress trying to make that a reality. As firewalls have become more complicated and feature rich the potential for misconfiguration has increased and Solace Cyber often see firewalls with features that are not configured at all. They also need to be considered in the context of your wider strategy around remote working, public facing services and consumption of Cloud applications.

Finding	Suggestion
HA is not working at Poole	Reboot and firmware upgrade
Firmware is out of date on both devices	Upgrade firmware at frequent intervals
Remote access does not have multi-factor authentication enabled	Enable multi-factor authentication
IPS is enabled but does not perform SSL inspection	Configure IPS with SSL inspection
Publicly accessible services are on the LAN network zone	Move publicly accessible services into DMZ network zone
HA pair failure has not alerted	Investigate reason for HA failure and failure to alert

10 CYBER INSURANCE ASSESSMENT

47%

Cyber insurance companies have come under huge strain in 2021 with the massive increase in cyber-attacks since Covid-19. With this additional cost it has become more apparent in cyber incident response processes that the insurance companies are being represented by organisations and individuals whose primary objective is to find evidence that the policy holder has not fulfilled their T&C's within their insurance, thus voiding the cover. This article aims to increase awareness of the typical T&C's added to insurance policies and to provide guidance and advice on how to ensure your company is remaining compliant.

Many cyber insurance policies - despite not having EDR as a requirement - will offer increased policy coverage if the business is protected with an EDR solution. IE £1m coverage without having EDR deployed, or £5m coverage with EDR deployed, for the same policy price.

No insurance policies have been provided. We have run an assessment against generic questions asked by a sample of key cyber insurance providers.

Criteria	Status
Do you have a dedicated individual responsible for Information Security and Privacy?	Yes
Do you have a written incident management response plan?	No
Do you perform background checks on all employees and contractors with access to sensitive data?	No
Do you have written information security policies and procedures that are reviewed annually and communicated to all employees including information security awareness training?	Yes
Do you ensure all remote access to IT systems is secure?	Yes
Are annual or more frequent internal/external audit reviews (including penetration testing) performed on your IT network and your procedures?	No
Do you use anti-virus, anti-spyware and anti-malware software and update them regularly?	Yes
Do you use firewalls and other security appliances between the Internet and sensitive data?	Yes
Do you use intrusion detection or intrusion prevention systems (IDS/IPS) and are these monitored?	No
Do you ensure all sensitive data on your system is encrypted?	No
Do you ensure all sensitive data on all removable media is encrypted?	No
Do you perform regular backups and periodically monitor the quality of the backups?	No
Do you have a Disaster Recovery Plan (DRP)?	Yes
Do you have a Business Continuity Plan (BCP) in place?	Yes
Do you ensure all of your systems are not end-of-life?	No
Are your firewalls up to date with security patching?	No
Is security patching up to date so that there are no critical or high vulnerabilities outstanding?	No